

# LEGAL INFORMATION, DISCLAIMER, PRIVACY POLICY



## LEGAL INFORMATION AND DISCLAIMER

### SWISSVAX Legal Disclaimer regarding websites and web content

#### I. General

SWISSVAX Western Australia is not liable for the actuality, correctness, completeness or quality of the information published on the company websites ([www.swissvaxaustralia.com](http://www.swissvaxaustralia.com) , other). The company reserves the right to change the websites and the website content in general and especially the availability of the information and / or prices without any notice and without any liability resulting out of this. Any liability for material and immaterial loss related to the usage or the non-usage of the information published on the websites respectively the use of incomplete or faulty information is herewith explicitly excluded except for the case in which it is proven that we acted with intent or gross negligence.

The company provides a service to you as well as links to other websites on an “as is” basis. We make no representations or warranties of any kind, express or implied, with respect to our websites or the information, content, materials or products included in our sites including without limitation, warranties of merchantability and fitness for a particular purpose. In addition, we do not represent or warrant that the information accessible via this website is accurate, up to date, uninterrupted or error free. You hereby expressly warrant that you are satisfied as to the suitability of the goods for your own specific purposes and they are not sold to you on a trial basis.

#### II. Offer

All offers are subject to contract. Changes in content, especially regarding prices, apply automatically to new orders as soon as changes have been published and without any separate notice. SWISSVAX Western Australia explicitly reserves the right to create, change, expand or delete its websites, their content or the offer partially or completely or to remove the information published without separate notice.

#### III. Links

SWISSVAX Western Australia is only liable for direct or indirect links to external websites (not belonging to the company or its offer) in the case in which the company would know about the content and it would be technically feasible and reasonable to avoid the publication of the illegal content.

SWISSVAX Western Australia herewith explicitly declares that at the moment of linking to the external websites no illegal content was cognizable. SWISSVAX does not have any influence or control of the authors of external websites and therewith the current and future content of these websites.

SWISSVAX Western Australia is not liable for illegal, faulty or incomplete content and especially any material or immaterial loss resulting from the usage or the non-usage of such information published on external websites. Subject to liability only is the owner – and the owner only – of the respective website that SWISSVAX Western Australia has linked to and not SWISSVAX Western Australia who only linked to it.

#### IV. Hardware and software compatibility

We do not guarantee that this website will be compatible with all hardware and software which may be used by visitors to our site. In no event shall we be liable for any special, incidental or consequential damages, or for interrupted communications, lost data, loss of profits, reverses or viruses which may affect your computer equipment, software, data or other property as a result of you accessing, using or browsing our website or you downloading any of the materials, data, text or images contained thereon.

#### V. Scope of application and severability clause

This legal disclaimer is to be considered as a part the web offer from which you have been lead to it. The invalidity of any particular term does not affect the validity of the disclaimer or other terms.

## PRIVACY POLICY

### SWISSVAX Privacy Statement

Privacy issues are very important to us, given the current regulatory and technical environment and we are committed to protecting your privacy.

#### I. Use of Personal Data

We will collect information and use it for the following purposes:

when opening an Account and placing an order with us we need to know your name, e-mail address, delivery address, credit or debit card number and the card's expiry date. We use this information in order to process and run your Account, for credit purposes, marketing, market research and analysis and to notify you of the status of the order. We also ask you for your telephone number which enables us to contact you urgently in the event of there being a problem or query with your order or Account. Should you enter a competition or other promotional feature on our website we may ask you for your name, address and e-mail address in order that we may efficiently administer the competition and promotion as well as notifying the winners. We may disclose your information to other parties for the purposes of processing and fulfilling your order. We may also use the information that we collect from you to notify you from time to time about functionality changes to our website, the service that we provide and details of special or promotional offers.

#### II. Protection of Personal Data

We have taken every possible precaution to create a secure environment to protect the personal information supplied by you to us when making an order or opening an Account. When an order is placed or Account opened we offer the use of a secure service. Essentially we have adopted the industry standard encryption methods in that the secure service software (SSL) encrypts all information input before it is sent to us. In order to comply with the Data Protection Act 1998 and for maximum peace of mind we can advise that we have implemented strict security procedures in relation to the storage and disclosure of information which you have given to us for the purpose of preventing unauthorised access. For security reasons and to protect your right to privacy we may occasionally request proof of identity from you before disclosing any sensitive information to you or accepting any order from you.

#### III. Cookies

Cookies are small pieces of information that websites transfer to your computer hard drive and we use to enable our website to provide features such as automatic login, personalised greetings and storage of items in your Shopping Basket. Cookies can be turned off in your browser or you can be notified when you receive a cookie so you choose whether to accept it. The Help menu of your browser should contain information on how to do this. However, changing these settings may mean

that you will not be able to take advantage of some of the advanced features on the site. If you do wish to remove cookies after a visit to the site, perhaps because you are using a shared computer, you can clear the cookies by clicking on the sign out link.

#### IV. Disclosure of information to Third Parties

We do not sell, trade or rent your personal information (data) to others. We may choose to do so in the future with carefully selected and trustworthy third parties. Should you not wish us to do so then kindly advise us by sending an e-mail to **[service@swissvaxaustralia.com](mailto:service@swissvaxaustralia.com)**. We may provide statistics or analytical records about our customers, sales, traffic patterns to reputable third party vendors but this information will not include any personally identifying information on you.

We employ third parties and individuals to perform certain functions on our behalf. Examples of these might be a courier delivering your goods to you, analysis of data, provision of marketing assistance, processing credit card payments and provision of a customer services department. Please rest assured that those companies and individuals who have access to any such personal information are not permitted to use this information for any other purposes and they are required to process any such data in accordance with the Data Protection Act 1998.

#### V. Transfer of Data

The information that you enter may be transferred outside the European Economic Area for the purposes of processing and maintaining your Account with us. Any transfer of personal information outside the European Economic Area will be done so as to ensure that the information is processed only in accordance with our Privacy Policy and in strict compliance with the Data Protection Act 1998.

#### VI. Access to Information

You may obtain details of the personal information we hold on you by e-mailing us at **[security@swissvaxaustralia.com](mailto:security@swissvaxaustralia.com)**. Our Data Protection Officer will revert to you within 7 working days. There is a statutory fee of 20 AUD payable prior to accessing this information.

#### VII. Consent and Data protection

By using our website you irrevocably consent to authorising us to collate, collect and use this information. Any changes to our privacy policy will be updated and posted on this page of our website.

#### VIII. Contact

If you have any comments, suggestions or concerns about this Privacy Policy please e-mail **[my.privacy@swissvaxaustralia.com](mailto:my.privacy@swissvaxaustralia.com)**

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